

NO BOUNDARIES EVENTS PTY LTD REFUND POLICY

If you are unsatisfied with your purchase for any reason you are entitled to a full refund. This right is applicable for purchases from the No Boundaries Events Pty Ltd online store (www.noboundaries.co.za) and does not apply to purchases through other channels. Shipping and taxes paid are non refundable. To qualify for a refund, you must meet all the following conditions:

- Request a return authorisation within 30 days of your delivery date through the form <http://www.noboundaries.co.za/return>
- Return the product, device and/or accessory including all parts in the original packaging, in good physical condition, after receiving an authorisation email;
- include the return authorisation number with your return

Refunds:

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval of your refund.

Your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 10 business days from return inspection notification.

Exchanges:

Defective or damaged items will be replaced within 15 business days from return authorisation

Shipping:

For refund requests you will be responsible for paying your own shipping costs for returning your item. For exchanges all shipping costs will be free of charge. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Late or Missed Refunds:

If you have not received a refund within 2 weeks of receiving approval, first please check your bank account again. It may take some time before your refund is officially posted.

If you have still not received your refund, please contact us on hello@noboundaries.co.za.

